

18-22 NOVEMBER 2019

# GLOBAL ACTION AGAINST ONLINE FRAUDSTERS IN THE AIRLINE SECTOR

The coordinated Global Airport Action targeted criminals suspected of fraudulently purchasing plane tickets online using stolen or fake credit card data.

## COORDINATION CENTRES/COMMAN POSTS

- Europol
- Interpol
- UNODC (at EUROPOL Command Post)
- Ameripol
- Colombia
- Canada (RCMP Federal Policing Criminal Operations (FPCO))
- US (National Cyber-Forensic Training Alliance (NCFTA))

## COUNTRIES PARTICIPATING IN THE OPERATION

- Austria, Bulgaria, Croatia, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Norway, Poland, Portugal, Romania, Serbia, Slovak Republic, Spain, Ukraine, United Kingdom
- Benin, Burkina, Cameroun, Cap Verde, Cote d' Ivory, Gambia, Ghana, Guinea Bissau, Mali, Niger, Nigeria, Senegal, Togo
- US, Canada, Argentina, Bolivia, Brazil, Colombia, Ecuador, El Salvador, Guatemala, Mexico, Panama, Peru, Republica Dominica
- Bahrain, Indonesia, Kuwait, Malaysia, Republic of Korea, Sultanate of Oman, Qatar, Russia, Singapore, United Arab Emirates



56 airlines

12 online travel agencies

60 countries

more than 200 airports

79 detained/arrested at the airports

165 suspicious transactions reported

NAME OF PASSENGER

FLIGHT

DATE

SEAT

NAME OF PASSENGER

**Airline industry** Law enforcement

losses of **USD 1 billion** for the airline industry

Europol deployed specialists and equipment to locations across Europe.

**Credit card industry** Travel industry

The International Air Transport Association (IATA) took part in the action, providing important fraud intelligence from its database

A dedicated team of analysts working from the Europol operational centre provided live access to centralised criminal intelligence databases.

Credit card fraud linked to: drug trafficking, fraud with counterfeit payment cards, organising illegal immigration



ETKT 5552115239450

## AIM OF ACTION



Target the criminal online services offering credit card credentials and fake plane tickets



Protect consumers from being duped by these criminal enterprises